

LS Parts Online Shop Instruction

Dear Customer,

Please follow the points below:

1. In order to place an order on our “Hanwha LS Parts Online Shop”, please create a new customer account. * Online shop: <https://parts.lstraktoreuropa.de>
2. Click ‘Log in’ button and register your e-mail address and password.
(‘Neues Kundenkonto anlegen’ = create a new account).
3. Then you have to wait until the account has been validated.
4. As soon as it has been validated, you will receive an e-mail which includes an access data for “LS parts Finder” where you can find spare parts which you are looking for.
5. With this access, please log in to <https://lspf.lsmtron.com>
 - Under ‘Product Category’ → Series, you can select the tractor for which you need spare parts.
 - Click on ‘search’ to continue. Then you can find a list showing either a single tractor or several.
 - Click on the ‘Model Code’ (the product code) which starts with 7000... of the tractor for which you would like to buy spare parts. And then you will see different sections.
 - Choose the correct section and it will show you the spare parts available.
6. Write down the product code of the spare part you need. It starts with number 40...
7. Now you can close “LS parts Finder” and return to “Hanwha LS Parts Online Shop”.
8. Indicate the product code of the part you which was found in the LS Parts Finder.
9. Please add the product in the shopping basket with the button ‘Hinzufügen in den Warenkorb’.
10. Click on ‘weiter zur Kasse’ if you want to process your order.
11. Enter your address and click on ‘Zahlung fortsetzen’ to continue with payment.
 - Available payment methods: SEPA, immediate transfer, credit card or Paypal
12. Click on ‘Zahlungspflichtig bestellen’ to complete the order and payment process.
Delivery schedule depends on the availability of the ordered products in our warehouse in Germany.
If the ordered products are available in our warehouse, the parts will be delivered within a few days.
If the products are not available, delivery may be delayed and this is determined by LS Tractor delivery schedule in South Korea (from South Korea to our warehouse in Germany it takes up to two weeks).

* Please note that LS spare parts can only be purchased from “Hanwha LS Parts Online Shop”, not from LS Tractor.

Do you need any help? Please contact us kontakt@hanwha-ls.de